



Frequently Asked Questions - CAMHS Specific

How can I access PKB if I am under 16 years Old?

Service users between 14 - 16 years of age will require clinical approval to register. This is to ensure there are no concerns for them to access appointments.

You can request approval from your clinical team to register for PKB, they will require an email address and your NHS number. Once clinical approval has been granted, your account will be registered by our support coordinators.

I am a Parent/Guardian of a child under 16 years old, can I register and access their PKB account?

PKB is available for children aged 14-16 years old. As a parent/guardian of a child under the age 16 years, you can request access to their PKB record, this will require consent of your child.

To request access, you will need to speak to your child's clinical team for verification and clinical approval; for this we will also need an email address for you. Once access has been granted, you will receive an email invitation from PKB to register as a carer in your child's PKB record.

For more information please visit: [Paediatric Access - Deploy Patients Know Best - PKB external wikis](#)