

Coronavirus (COVID-19) Guidance for Visitors

November 2020

In line with the approach taken across the wider NHS, we are limiting visits to inpatient wards on all sites – apart from very specific situations, such as end-of-life care.

We understand this may be upsetting for patients and their loved ones, but our priority is to protect our service users and our staff during this period.

Please follow the guidance below:

- **Before visiting**, please contact the staff looking after your friend or relative to see if a visit is possible and to discuss appropriate arrangements.
- **The number of visitors is limited to one close family contact or somebody important to the patient. Patients may also be accompanied where necessary** to assist with communication or to meet the patient's health or social care needs.
- **Please follow the advice of our staff** on social distancing, wearing personal protective equipment and handwashing.
- **Visitors must:**
 - have the NHS COVID-19 app and scan the QR code on entry to the hospital
 - agree to be temperature checked, and answer a symptom questionnaire
 - wear a face mask provided by the Trust
- **Anyone showing any symptoms of coronavirus must not visit** due to the risk this poses to others. If you have any symptoms of coronavirus you should self-isolate at home and organise a test. Members of your household should also self-isolate for 14 days.
- **Do not visit if you are travelling from an area outside London which is in a higher COVID-19 alert level (tier).**
- **Where a face-to-face visit is not practical** then we will help you to organise a virtual visit online.

For more information, please contact the staff looking after your relative or friend or the clinical team organising your appointment.