

## Coronavirus (COVID-19) Guidance for Visitors

June 2020

Due to the coronavirus pandemic, we are limiting visitors to our sites to protect our service users, their carers and our staff.

We understand this may be upsetting for patients and their loved ones, but our priority is to protect our service users and our staff during this period.

Please follow the guidance below:

- **Before visiting**, please contact the staff looking after your friend or relative to see if a visit is possible and to discuss appropriate arrangements.
- **The number of visitors is limited to one close family contact or somebody important to the patient.** The only exception to this is for individuals receiving end-of-life care where a second visitor is possible if social distancing can be maintained throughout the visit.
- **Patients may also be accompanied where necessary** to assist with communication or to meet the patient's health or social care needs.
- **Please follow the advice of our staff** on social distancing, wearing personal protective equipment and handwashing.
- **Visitors must wear masks or face coverings at all times.**
- **Anyone showing any symptoms of coronavirus must not visit** due to the risk this poses to others. If you have any symptoms of coronavirus you should self-isolate at home and organise a test. Members of your household should also self-isolate for 14 days.
- **Where a face-to-face visit is not practical** then we will help you to organise a virtual visit online.

For more information, please contact the staff looking after your relative or friend or the clinical team organising your appointment.

**Thank you for your continued support and understanding at this challenging time.**