

Barnet, Enfield and Haringey

Mental Health NHS Trust

A University Teaching Trust

Title:	Trust Quality and Performance Report
Report to:	Trust Board
Date:	2 October 2017
Security Classification:	Public Board Meeting
Report Author:	Katherine Wynne, Director of Information, Performance and Business Development
Report Sponsor:	Andy Graham, Executive Chief Operating Officer
Comments / views of the Report Sponsor:	
Overview of the report:	<p>This report provides a summary of performance against the Key Performance Indicators (KPIs) for 2017/18 - August reporting month.</p>
Key issues to bring to the attention of members:	<p>The Trust Board is asked to note:</p> <ol style="list-style-type: none"> 1. The 2-week access standard for Early Intervention in Psychosis continues to be on target in all three boroughs – overall Trust performance is above target 60% against the 50% target. 2. Enfield's 'Let's Talk' IAPT service has continued to meet all waiting times standards. The referral rates also continue to increase month on month. Overall Recovery rates stand at 58.5% and are above target 50.0%. No agreement has yet been reached with regard to additional funding to increase numbers of people entering treatment in Q4 of 2017/18. 3. Further work is being undertaken to validate activity data. Month 5 activity will be reported verbally to the Board. 4. A small number of patients in each borough have waited longer than 13 weeks for a CAMHS assessment. However, performance action plans are in place and cases over 13 weeks have all been booked in Sept/Oct. Staffing resource has been increased in Haringey's with improvement in the waiting list. It is anticipated that November's report will reflect improved performance. 5. Podiatry waiting times have increased - this is due to the increased demand and limited capacity issues. The service is currently recruiting and has two vacancies which are now partly covered by agency staff. One new member of staff is due to start in September, and re advertisement is taking place for the remaining post. The service has been experiencing a year-on-year increase on referral demand. The Trust has presented the case for investment in this service to Enfield CCG.

<p>6. Delayed transfers (both days lost and people delayed) has seen significant improvements this month with delays across all three Boroughs overall of 5.9% which is the lowest delay monthly reporting position since April 2017. Adults DToC is slightly underperforming at 5.73% (against target of 5%). Weekly, cross-sector calls are continuing and the Trust is continuing to engage with London-wide initiatives to reduce delays.</p> <p>7. Accident and Emergency referral waiting times at North Middlesex Liaison Service remain challenging. An STP bid has been approved for additional funding which will be implemented from April 2018.</p> <p>8. 7 day follow up for discharged patients continues to be above target month on month. Weekly monitoring is in place to ensure compliance. There were 150 patients discharged in August with 148 followed up after discharge within the required timeframe. Overall Trust performance 99%.</p> <p>9. Annual CPA review remains consistent in all three boroughs. Overall Trust performance 95.7%.</p> <p>10. PbR Cluster Reviews completed in time and consistently above target.</p>	
<p>Key supporting documents:</p> <ul style="list-style-type: none"> Trust Dashboard 	
<p>Decisions / actions required:</p> <p>The Trust Board is asked to:</p> <ol style="list-style-type: none"> Receive assurance on the work to improve those areas of quality and performance which require action, and note those areas of improvement during the last month; Confirm where additional investigation and assurance is required on the basis of the data contained in the report. 	
<p>Likely onward reporting:</p>	<p>This report is for approval by the Trust Board prior to publication.</p>
<p>Report History:</p>	<p>This is a regular report, produced monthly.</p>
<p>Implications of the decision / actions:</p>	<p>The performance improvement activity will be guided by comments and feedback from the Board in relation to future reports.</p>
<p>Links to the Trust's Objectives, Board Assurance Framework and / or Corporate Risk Register</p>	<p>As the main performance report of the Trust, this report relates to Risk 12 of the Board Assurance Framework – "Performance Information".</p> <p>Performance against these metrics provides assurance to the Board that the Trust is providing excellent services for patients.</p>
<p>List of Appendices:</p> <ul style="list-style-type: none"> None 	